

BUILDING TRUST



PROGRAM OVERVIEW

PERSONA



Aggregator

COMPETENCY



Navigating
Politics

SKILL



Building Trust

This 1 day program equips leaders with trust building skills essential for fostering collaboration and creating a culture of mutual respect and shared purpose. Participants will explore the principles of transparency, fairness, and credibility in leadership, and learn how to apply these concepts in their interactions to strengthen relationships and drive team performance.

PROGRAM OBJECTIVE

By the end of this program, participants will:

- Understand the role of trust in fostering collaboration and driving team effectiveness.
- Develop strategies for demonstrating transparency and fairness in their leadership practices.
- Build credibility through consistent, honest, and empathetic interactions.
- Enhance team alignment by fostering a culture of mutual respect and shared goals.



PROGRAM OUTLINE

MODULE 1:

THE FOUNDATIONS OF TRUST IN LEADERSHIP

- Explore the importance of trust in effective leadership and collaboration.
- Identify the key behaviors that build or erode trust within teams.
- Understand the psychological and emotional impact of trust on team performance.

MODULE 2:

DEMONSTRATING TRANSPARENCY AND FAIRNESS

- Learn how to communicate openly and authentically while balancing confidentiality.
- Explore strategies to ensure fairness in decisionmaking and conflict resolution.
- Practice providing transparent feedback to build trust and accountability.

MODULE 3:

BUILDING CREDIBILITY THROUGH CONSISTENT ACTIONS

- Understand the importance of aligning words with actions to maintain credibility.
- Learn techniques to establish reliability and foster a reputation of integrity.
- Explore how to manage difficult conversations with honesty and empathy.

MODULE 4:

CREATING A COLLABORATIVE AND RESPECTFUL TEAM CULTURE

- Learn how to foster mutual respect by valuing diverse perspectives.
- Explore techniques to encourage open dialogue and shared ownership of goals.
- Develop strategies to address misunderstandings and rebuild trust when broken.

MODULE 5:

APPLYING TRUST-BUILDING SKILLS IN REAL-WORLD SCENARIOS

- Engage in case studies and role-playing exercises to apply trust-building techniques.
- Reflect on personal trust-building opportunities and create an actionable plan.
- Commit to fostering a culture of transparency, fairness, and collaboration within your team.



Period

**1-2
Days**

Program designed for:

Specialist, Analyst, Team Member