





### PROGRAM **OVERVIEW**







**Earning Trust** 



This 1 day program empowers leaders to take ownership of their work, align their actions with organizational goals, and foster a culture of accountability within their teams. By applying the Accountability Culture Model (ACM), participants will learn to distinguish accountability from responsibility, create strategies to promote accountability in their teams, and build a foundation of trust and reliability.

### PROGRAM **OBJECTIVE**

- · Understand the relationship between personal performance and organizational success.
- Diagnose their own Performance Readiness® for different tasks.
- Effectively communicate their performance needs to leaders.
- · Take accountability for their growth and development.
- · Enhance productivity by fostering a proactive and engaged mindset.











### PROGRAM **OUTLINE**

#### **MODULE 1:**

### INTRODUCTION TO THE SITUATIONAL LEADERSHIP® MODEL

- Understand the fundamentals of Situational Leadership® and its impact on performance.
- Identify common challenges in workplace communication and performance alignment.
- Define the role of individual contributors in bridging the gap between expectations and execution.

#### **MODULE 2:**

# BUILDING AWARENESS OF PERFORMANCE READINESS®

- Align personal work contributions with broader organizational objectives.
- Recognize different levels of Performance Readiness® and how they impact leadership support.
- Apply self-assessment techniques to identify areas for growth and development.

#### **MODULE 3:**

#### TAKING OWNERSHIP OF PERFORMANCE

- Set clear and actionable performance goals.
- Foster accountability and self-motivation to drive results.
- Engage in interactive exercises to enhance problem-solving and decision-making skills.





#### **MODULE 4:**

# COMMUNICATING PERFORMANCE READINESS® TO LEADERS

- Develop strategies for articulating performance needs to supervisors.
- Use structured conversations to seek guidance, support, and feedback.
- Practice real-world scenarios to improve communication effectiveness.

#### **MODULE 5:**

#### **DRIVING ENGAGEMENT AND PRODUCTIVITY**

- Build proactive work habits that contribute to team success.
- Leverage personal strengths to create value in the organization.
- Identify ways to maintain motivation and continuous improvement.

#### **MODULE 6:**

# SUSTAINING SELF-LEADERSHIP IN THE WORKPLACE

- Develop a personal action plan for ongoing growth and development.
- Apply feedback loops to refine skills and performance over time.
- Engage in a final group discussion to share insights and key takeaways.

Period

**Program designed for:** 

**1** Day

Specialist, Analyst, Team Member